

Channel Islands Dispute Determination

CIDD Commercial Technology and Intellectual Property Arbitration

CIDD Dispute Determination/Arbitration Rules

effective 1 April 2019

From the Secretariat Secretariat@disputes.gg
Request for Dispute Determination/Arbitration (the Claim)
Response
CIDD Body and Secretariat
Written Communications and Periods of Time
Formation of Arbitral Tribunal
Expedited Formation of Arbitral Tribunal
Emergency Arbitrator & Expedited Appointment of Replacement Arbitrator
Revocation and Challenges
Nomination and Replacement
Majority Power to Continue Deliberations
Communications between Parties and Arbitral Tribunal
Conduct of Proceedings
Tribunal Secretariat
Written Stage of the Dispute Determination/Arbitration
Seat of Dispute Determination/Arbitration, Place(s) of Hearing and Applicable Law
Language(s) of Dispute Determination/Arbitration
Authorised Representatives of a Party
Hearing(s)
Witnesses
Experts
Additional Powers
Jurisdiction and Authority
Compliance
Award(s)
Correction of Award(s) and Additional Award(s)
Dispute Determination/Arbitration Costs and Legal Costs
Determinations and Decisions by CIDD Body
Confidentiality & Data Protection
Limitation of Liability and Jurisdiction Clause
General Rules

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In relation to all of our dispute resolution services:

- (i) if a single arbitration, the arbitrator is a qualified barrister or solicitor having at least 7 years experience post-qualification; or**
- (ii) if multiple arbitrators are appointed (such as experts in technology), the Arbitral Chair shall be a qualified barrister or solicitor having at least 7 years experience post-qualification.**

The Secretariat is staffed by a qualified lawyer.

Preamble

CIDD is a Dispute Determination/Arbitration process and provides a confidential private means to resolve disputes whether within a company or between contacting parties in relation to general contract matters, intellectual property, and technology. We also provide a lighter weight domain dispute policy for .gg and .je domain names. (Please note that the domain dispute policy has separate rules from these rules).

Where any agreement, submission or reference howsoever made or evidenced in writing (whether signed or not) provides in whatsoever manner for Dispute Determination/Arbitration under the rules of or by the CIDD or the Channel Islands Dispute Determination Body, whether entered into prior to any dispute arising or following any dispute arising, the parties thereto shall be taken to have agreed in writing that any Dispute Determination/Arbitration between them shall be conducted in accordance with these CIDD COTIPA Rules or such amended rules as the CIDD may have adopted hereafter to take effect before the commencement of the Dispute Determination/Arbitration and that such CIDD COTIPA Rules form part of their agreement (collectively, the “Dispute Determination/Arbitration Agreement”). These CIDD COTIPA Rules comprise this Preamble, the Articles and the Index, together with the Annex to the CIDD COTIPA Rules and the Schedule of Costs as both from time to time may be separately amended by the CIDD (the “CIDD Rules”).

Article 1 Request for Dispute Determination/Arbitration

1.1 Any party wishing to commence Dispute Determination/Arbitration under the CIDD Rules (the "Claimant") shall deliver to the Secretariat of the CIDD Dispute Determination Body (the "Secretariat") a written request for Dispute Determination/Arbitration (the "Request"), containing or accompanied by:

- (i) the full name, nationality and all contact details (including email address, postal address and telephone number) of the Claimant for the purpose of receiving delivery of all documentation in the Dispute Determination/Arbitration in accordance with Article 4; and the same particulars of the Claimant's authorised representatives (if any) and of all other parties to the Dispute Determination/Arbitration;
- (ii) the full terms of the Dispute Determination/Arbitration Agreement (excepting the CIDD Rules) invoked by the Claimant to support its claim, together with a copy of any contractual or other documentation in which those terms are contained and to which the Claimant's claim relates;
- (iii) a statement briefly summarising the nature and circumstances of the dispute, its estimated monetary amount or value, the transaction(s) at issue and the claim advanced by the Claimant against any other party to the Dispute Determination/Arbitration (each such other party being here separately described as a "Respondent");
- (iv) a statement of any procedural matters for the Dispute Determination/Arbitration (such as the arbitral seat, the language(s) of the Dispute Determination/Arbitration, the number of arbitrators, their qualifications and identities) upon which the parties have already agreed in writing or in respect of which the Claimant makes any proposal under the Dispute Determination/Arbitration Agreement;
- (v) if the Dispute Determination/Arbitration Agreement (or any other written agreement) howsoever calls for any form of party nomination of arbitrators, the full name, email address, postal address and telephone number of the Claimant's nominee;
- (vi) confirmation that the registration fee prescribed in the Schedule of Costs has been or is being paid to the CIDD, without actual receipt of which the Request shall be treated by the Secretariat as not having been delivered and the Dispute Determination/Arbitration as not having been commenced under the Dispute Determination/Arbitration Agreement; and
- (vii) confirmation that copies of the Request (including all accompanying documents) have been or are being delivered to all other parties to the Dispute Determination/Arbitration in accordance with Article 4 by one or more means to be identified specifically in such confirmation, to be supported then or as soon

as possible thereafter by documentary proof satisfactory to the CIDD Body of actual delivery (including the date of delivery) or, if actual delivery is demonstrated to be impossible to the CIDD Body's satisfaction, sufficient information as to any other effective form of notification.

1.2 A Claimant wishing to commence more than one Dispute Determination/Arbitration under the CIDD Rules (whether against one or more Respondents and under one or more Dispute Determination/ Arbitration Agreements) may serve a composite Request in respect of all such Dispute Determination/Arbitrations, provided that the requirements of Article 1.1 are complied with to the satisfaction of the CIDD Body in respect of each Dispute Determination/Arbitration.

In particular, in any composite Request the Claimant must identify separately the estimated monetary amount or value or point in dispute, the transaction(s) at issue and the claim advanced by the Claimant against any other party in each Dispute Determination/Arbitration.

Each Dispute Determination/Arbitration so commenced shall proceed separately and in accordance with the CIDD Rules, subject to the CIDD Body or the Arbitral Tribunal determining otherwise.

1.3 The Request (including all accompanying documents) shall be submitted to the Secretariat in electronic form in accordance with Article 4.1.

1.4 The Dispute Determination/Arbitration shall be treated as having commenced for all purposes on the date upon which the Request (including all accompanying documents) is received electronically by the Secretariat (the "Commencement Date"), provided that :

- (i) the CIDD Secretariat has received the registration fee; or
- (ii) the registration fee undertaking set out in the Annex has been completed and filed with the CIDD Secretariat and the stated fee has been received by the Secretariat within 7 days.

Alternatively, where the registration fee is received subsequently, or later than the stated 7 days, the Commencement Date will be the date of the CIDD's actual receipt of the registration fee.

1.5 At any time after the Commencement Date but prior to the appointment of the Arbitral Tribunal the CIDD Body may allow a Claimant to supplement, modify or amend its Request to correct any error in computation, any clerical or typographical error, any ambiguity or any mistake of a similar nature, after giving the parties a reasonable opportunity to state their views and upon such terms as the CIDD Body may decide.

1.6 Upon the Commencement Date, the Secretariat shall send the Request to the Respondent by email.

Article 2 Response

2.1 Within 28 days of the date of electronic services on the Respondent, or such lesser or greater period to be determined by the CIDD Body upon application by any party or upon its own initiative (pursuant to Article 22.5), the Respondent shall deliver to the Secretariat a written response to the Request (the "Response"), containing or accompanied by:

- (i) the Respondent's full name, nationality and all contact details (including email address, postal address and telephone number) for the purpose of receiving delivery of all documentation in the Dispute Determination/Arbitration in accordance with Article 4 and the same particulars of its authorised representatives (if any);
- (ii) confirmation or denial of all or part of the claim advanced by the Claimant in the Request, including the Claimant's invocation of the Dispute Determination/Arbitration Agreement in support of its claim;
- (iii) if not full confirmation, a statement briefly summarising the nature and circumstances of the dispute, its estimated monetary amount or value, the transaction(s) at issue and the defence advanced by the Respondent, and also indicating any counterclaim advanced by the Respondent against any Claimant and any cross-claim against any other Respondent;
- (iv) a response to any statement of procedural matters for the Dispute Determination/Arbitration contained in the Request under Article 1.1(iv), including the Respondent's own statement relating to the arbitral seat, the language(s) of the Dispute Determination/Arbitration, the number of arbitrators, their qualifications and identities and any other procedural matter upon which the parties have already agreed in writing or in respect of which the Respondent makes any proposal under the Dispute Determination/Arbitration Agreement;
- (v) if the Dispute Determination/Arbitration Agreement (or any other written agreement) howsoever calls for party nomination of arbitrators, the full name, email address, postal address and telephone number of the Respondent's nominee; and
- (vi) confirmation that copies of the Response (including all accompanying documents) have been or are being delivered to all other parties to the Dispute Determination/Arbitration in accordance with Article 4 by one or more means of delivery to be identified specifically in such confirmation, to be supported then or as soon as possible thereafter by documentary proof satisfactory to the CIDD Body of actual delivery (including the date of delivery) or, if actual delivery is demonstrated to be impossible to the CIDD Body's satisfaction, sufficient information as to any other effective form of notification.

2.2 Where the Request is a composite Request, the Respondent may serve a composite Response in respect of all or any of the Dispute Determination/Arbitrations, provided that the requirements of Article 2.1 are complied

with to the satisfaction of the CIDD Body in respect of each Dispute Determination/Arbitration to which the Response responds. In particular, in any composite Response the Respondent must identify separately the estimated monetary amount or value in dispute, the transaction(s) at issue and the defence, counterclaim or cross-claim advanced by the Respondent against any other party to each Dispute Determination/Arbitration.

2.3 The Response (including all accompanying documents) shall be submitted to the Secretariat in electronic form in accordance with Article 4.1.

2.4 Failure to nominate or propose any arbitrator candidate within the time for delivery of a Response or such other time period as is agreed by the parties shall constitute an irrevocable waiver of that party's opportunity to nominate or propose any arbitrator candidate. Failure to deliver any or any part of a Response within time or at all shall not (by itself) preclude the Respondent from denying any claim or from advancing any defence, counterclaim or cross-claim in the Dispute Determination/Arbitration.

2.5 Subject to Article 2.4, at any time prior to the appointment of the Arbitral Tribunal the CIDD Body may allow a party to supplement, modify or amend its Response to correct any error in computation, any clerical or typographical error, any ambiguity or any mistake of a similar nature, after giving the parties a reasonable opportunity to state their views and upon such terms as the CIDD Body may decide.

2.6 There may be one or more Respondents (whether or not jointly represented); and in such event, where appropriate, the term "Respondent" shall be so interpreted under the Dispute Determination/Arbitration Agreement.

Article 3 CIDD Body and Secretariat

3.1 The functions of the CIDD Body under the Dispute Determination/Arbitration Agreement shall be performed in its name by the Secretariat of the CIDD Body (or any person appointed by it) (the “CIDD Body”).

3.2 The functions of the Secretariat under the Dispute Determination/Arbitration Agreement shall be performed under the supervision of the CIDD Body.

3.3 All communications in the Dispute Determination/Arbitration to the CIDD Body from any party, authorised representative of a party, arbitrator, tribunal Secretariat or expert to the Arbitral Tribunal shall be addressed to the Secretariat. All such communications with the Secretariat from any party or authorised representative of a party shall be copied to all other parties.

Article 4 Written Communications and Periods of Time

4.1 The Claimant shall submit the Request under Article 1.3 and the Respondent the Response under Article 2.3 in electronic form, either by email or other electronic means including via any electronic filing system operated by the CIDD. Prior written approval should be sought from the Secretariat, acting on behalf of the CIDD Body, to submit the Request or the Response by any alternative method.

4.2 Save with the prior written approval or direction of the Arbitral Tribunal, or, prior to the constitution of the Arbitral Tribunal, the Secretariat acting on behalf of the CIDD Body, any written communication in relation to the Dispute Determination/Arbitration shall be delivered by email or any other electronic means of communication that provides a record of its transmission.

4.3 Delivery by email or other electronic means of communication shall be as agreed or designated by a party for the purpose of receiving any communication in regard to the Dispute Determination/Arbitration Agreement. Any written communication (including the Request and Response) delivered to such party by that electronic means shall be treated as having been received by such party. In the absence of such agreement or designation or order by the Arbitral Tribunal, if delivery by electronic means has been regularly used in the parties' previous dealings, any written communication (including the Request and Response) may be delivered to a party by that electronic means and shall be treated as having been received by such party, subject to the CIDD Body or the Arbitral Tribunal being informed of any reason why the communication will not actually be received by such party including electronic delivery failure notification. Notwithstanding the above, the CIDD Body or the Arbitral Tribunal may direct that any written communication be delivered to a party at any address and by any means it considers appropriate.

4.4 For the purpose of determining the commencement of any time limit, unless otherwise ordered by the Arbitral Tribunal or the Secretariat acting on behalf of the CIDD Body, a written communication sent by electronic means shall be treated as having been received by a party on the day it is transmitted (such time to be determined by reference to the recipient's time zone). If delivery by any other means is permitted or directed under this Article 4, a written communication shall be treated as having been received by a party on the day it is delivered (such time to be determined by reference to the recipient's time zone).

4.5 For the purpose of determining compliance with a time limit, unless otherwise ordered by the Arbitral Tribunal or the Secretariat acting on behalf of the CIDD Body, a written communication shall be treated as having been made by a party if transmitted or delivered prior to or on the date of the expiration of the time limit (such time to be determined by reference to the sender's time zone).

4.6 For the purpose of calculating a period of time, such period shall begin to run on the day following the day when a written communication is received by the addressee. If the last day of such period is an official holiday or non-business day at the place of that addressee (or the place of the party against whom the calculation of time

applies), the period shall be extended until the first business day which follows that last day. Official holidays and non-business days occurring during the running of the period of time shall be included in calculating that period.

4.7 A party shall inform the Secretariat, the Arbitral Tribunal and all other parties as soon as reasonably practical of any changes to its full name and contact details (including email address, postal address and telephone number) or to those of its authorised representatives.

Article 5 Formation of Arbitral Tribunal

5.1 The formation of the Arbitral Tribunal by the CIDD Body shall not be impeded by any controversy between the parties relating to the sufficiency of the Request or the Response. The CIDD Body may also proceed with the Dispute Determination/Arbitration notwithstanding that the Request is incomplete or the Response is missing, late or incomplete.

5.2 The expression the “Arbitral Tribunal” includes a sole arbitrator (including, where appropriate, an Emergency Arbitrator) or all the arbitrators where more than one. An Arbitrator shall be a solicitor or barrister of at least 7 years PQE.

5.3 All arbitrators shall be and remain at all times impartial and independent of the parties; and none shall act in the Dispute Determination/Arbitration as advocate for or authorised representative of any party. No arbitrator shall give advice to any party on the parties’ dispute or the conduct or outcome of the Dispute Determination/Arbitration.

5.4 Before appointment by the CIDD Body, each arbitrator candidate shall furnish to the Secretariat (upon the latter’s request) a brief written summary of his or her qualifications and professional positions (past and present); the candidate shall also agree in writing fee rates conforming to the Schedule of Costs; the candidate shall sign a written declaration stating: (i) whether there are any circumstances currently known to the candidate which are likely to give rise in the mind of any party to any justifiable doubts as to his or her impartiality or independence and, if so, specifying in full such circumstances in the declaration; and (ii) whether the candidate is ready, willing and able to devote sufficient time, diligence and industry to ensure the expeditious and efficient conduct of the Dispute Determination/Arbitration. The candidate shall promptly furnish such agreement and declaration to the Secretariat.

5.5 Each arbitrator shall assume a continuing duty, until the Dispute Determination/Arbitration is finally concluded, forthwith to disclose in writing any circumstances becoming known to that arbitrator after the date of his or her written declaration (under Article 5.4) which are likely to give rise in the mind of any party to any justifiable doubts as to his or her impartiality or independence, to be delivered to the CIDD Body, any other members of the Arbitral Tribunal and all parties in the Dispute Determination/Arbitration.

5.6 The CIDD Body shall appoint the Arbitral Tribunal promptly following delivery to the Secretariat of the Response or, if no Response is received, promptly after 28 days from the Commencement Date (or such other lesser or greater period to be determined by the CIDD Body pursuant to Article 22.5).

5.7 No party or third person may appoint any arbitrator under the Dispute Determination/Arbitration Agreement: the CIDD Body alone is empowered to appoint arbitrators (albeit taking into account any written agreement or joint nomination by the parties or nomination by the other candidates or arbitrators).

5.8 A sole arbitrator shall be appointed unless the parties have agreed in writing otherwise or the CIDD Body determines that in the circumstances a three-member tribunal is appropriate (or, exceptionally, more than three).

5.9 The CIDD Body shall appoint arbitrators with due regard for any particular method or criteria of selection agreed in writing by the parties. The CIDD Body shall also take into account the transaction(s) at issue, the nature and circumstances of the dispute, its monetary amount or value, the location and languages of the parties, the number of parties and all other factors which it may consider relevant in the circumstances.

5.10 The President of the CIDD Body shall only be eligible to be appointed as an arbitrator if the parties agree in writing to nominate him or her as the sole or presiding arbitrator; and the Vice Presidents of the CIDD Body and the Chair of the CIDD Board of Directors (the latter being ex officio a member of the CIDD Body) shall only be eligible to be appointed as arbitrators if nominated in writing by a party or parties or by the other candidates or arbitrators – provided that no such nominee shall have taken or shall take thereafter any part in any function of the CIDD Body or CIDD relating to such Dispute Determination/Arbitration.

Article 6 Arbitrators and Parties

6.1 Upon request of the Secretariat, the parties shall each inform the Secretariat and all other parties of their nationality.

6.2 For the purposes of Article 6.1, in the case of a natural person, nationality shall mean citizenship, whether acquired by birth or naturalisation or other requirements of the nation concerned. In the case of a legal person, nationality shall mean the jurisdiction in which it is incorporated and has its seat of effective management. A legal person that is incorporated in one jurisdiction but has its seat of effective management in another shall be treated as a national of both jurisdictions. The nationality of a party that is a legal person shall be treated as including the nationalities of its controlling shareholders or interests.

6.3 A person who is a citizen of two or more States shall be treated as a national of each State; citizens of the European Union shall be treated as nationals of its different Member States and shall not be treated as having the same nationality; a citizen of a State's overseas territory shall be treated as a national of that territory and not of that State; and a legal person incorporated in a State's overseas territory shall be treated as such and not (by such fact alone) as a national of or a legal person incorporated in that State.

Article 7 Party and Other Nominations

7.1 If the parties have agreed howsoever that any arbitrator is to be appointed by one or more of them or by any third person (other than the CIDD Body), that agreement shall be treated under the Dispute Determination/Arbitration Agreement as an agreement to nominate an arbitrator for all purposes. Such nominee may only be appointed by the CIDD Body as arbitrator subject to that nominee's compliance with Articles 5.3 to 5.5; and the CIDD Body shall refuse to appoint any nominee if it determines that the nominee is not so compliant or is otherwise unsuitable.

7.2 Where the parties have howsoever agreed that the Claimant or the Respondent or any third person (other than the CIDD Body) is to nominate an arbitrator and such nomination is not made within time (in the Request, Response or otherwise), the CIDD Body may appoint an arbitrator notwithstanding the absence of a nomination. The CIDD Body may, but shall not be obliged to, take into consideration any late nomination.

7.3 In the absence of written agreement between the Parties, no party may unilaterally nominate a sole arbitrator or presiding arbitrator.

Article 8 Three or More Parties

8.1 Where the Dispute Determination/Arbitration Agreement entitles each party howsoever to nominate an arbitrator, the parties to the dispute number more than two and such parties have not all agreed in writing that the disputant parties represent collectively two separate “sides” for the formation of the Arbitral Tribunal (as Claimants on one side and Respondents on the other side, each side nominating a single arbitrator), the CIDD Body shall appoint the Arbitral Tribunal without regard to any party's entitlement or nomination.

8.2 In such circumstances, the Dispute Determination/Arbitration Agreement shall be treated for all purposes as a written agreement by the parties for the nomination and appointment of the Arbitral Tribunal by the CIDD Body alone.

Article 9A Expedited Formation of Arbitral Tribunal

9.1 In the case of exceptional urgency, any party may apply to the CIDD Body for the expedited formation of the Arbitral Tribunal under Article 5.

9.2 Such an application shall be made to the Secretariat in writing by electronic means, together with a copy of the Request (if made by a Claimant) or a copy of the Response (if made by a Respondent), and shall be delivered or notified forthwith to all other parties to the Dispute Determination/Arbitration. The application shall set out the specific grounds for exceptional urgency requiring the expedited formation of the Arbitral Tribunal.

9.3 The CIDD Body shall determine the application as expeditiously as possible in the circumstances. If the application is granted, for the purpose of forming the Arbitral Tribunal the CIDD Body may set or abridge any period of time under the Dispute Determination/Arbitration Agreement or other agreement of the parties (pursuant to Article 22.5).

Article 9B Emergency Arbitrator

9.4 Subject always to Article 9.16 below, in the case of emergency at any time prior to the formation or expedited formation of the Arbitral Tribunal (under Articles 5 or 9A), any party may apply to the CIDD Body for the immediate appointment of a temporary sole arbitrator to conduct emergency proceedings pending the formation or expedited formation of the Arbitral Tribunal (the “Emergency Arbitrator”).

9.5 Such an application shall be made to the Secretariat in writing by electronic means, together with a copy of the Request (if made by a Claimant) or a copy of the Response (if made by a Respondent), delivered or notified forthwith to all other parties to the Dispute Determination/Arbitration. The application shall set out, together with all relevant documentation: (i) the specific grounds for requiring, as an emergency, the appointment of an Emergency Arbitrator; and (ii) the specific claim, with reasons, for emergency relief. The application shall be accompanied by the applicant’s written confirmation that the applicant has paid or is paying to the CIDD the Special Fee under Article 9B, without actual receipt of which the application shall be dismissed by the CIDD Body. The Special Fee shall be subject to the terms of the Schedule of Costs. Its amount is prescribed in the Schedule, covering the fees and expenses of the Emergency Arbitrator and the administrative charges and expenses of the CIDD, with additional charges (if any) of the CIDD Body. After the appointment of the Emergency Arbitrator, the amount of the Special Fee payable by the applicant may be increased by the CIDD Body in accordance with the Schedule. Save as provided in Section 5(vi) of the Schedule of Costs, Article 24 shall not apply to any Special Fee paid to the CIDD.

9.6 The CIDD Body shall determine the application as soon as possible in the circumstances. If the application is granted, an Emergency Arbitrator shall be appointed by the CIDD Body within three days of the Secretariat’s receipt of the application (or as soon as possible thereafter). Articles 5.1, 5.7, 5.9, 5.10, 6, 9C, 10 and 16.2 (last

sentence) shall apply to such appointment. The Emergency Arbitrator shall comply with the requirements of Articles 5.3, 5.4 and (until the emergency proceedings are finally concluded) Article 5.5.

9.7 The Emergency Arbitrator may conduct the emergency proceedings in any manner determined by the Emergency Arbitrator to be appropriate in the circumstances, taking account of the nature of such emergency proceedings, the need to afford to each party, if possible, an opportunity to be consulted on the claim for emergency relief (whether or not it avails itself of such opportunity), the claim and reasons for emergency relief and the parties' further submissions (if any). The Emergency Arbitrator is not required to hold any hearing with the parties whether in person, or virtually by conference call, videoconference or using other communications technology and may decide the claim for emergency relief on available documentation. In the event of a hearing, which may consist of several part-hearings (as decided by the Emergency Arbitrator), Articles 16.3, 19.2, 19.3 and 19.4 shall apply.

9.8 The Emergency Arbitrator shall decide the claim for emergency relief as soon as possible, but no later than 14 days following the Emergency Arbitrator's appointment. This deadline may only be extended by the CIDD Body in exceptional circumstances (pursuant to Article 22.5) or by the written agreement of all parties to the emergency proceedings. The Emergency Arbitrator may make any order or award which the Arbitral Tribunal could make under the Dispute Determination/Arbitration Agreement; and, in addition, may make any order adjourning the consideration of all or any part of the claim for emergency relief to the proceedings conducted by the Arbitral Tribunal (when formed).

9.9 An order of the Emergency Arbitrator shall be made in writing, with reasons. An award of the Emergency Arbitrator shall comply with Article 26.2 and, when made, take effect as an award under Article 26.8 (subject to Articles 9.11 and 9.12). The Emergency Arbitrator shall be responsible for delivering any order or award to the Secretariat, who shall transmit the same promptly to the parties by electronic means.

9.10 The Special Fee paid shall form a part of the Dispute Determination/Arbitration Costs under Article 28.1, the amount of which shall be determined by the CIDD Body. Any legal or other expenses incurred by any party during the emergency proceedings shall form a part of the Legal Costs under Article 28.3. The Emergency Arbitrator may determine the amount of the Legal Costs relating to the emergency proceedings and the proportions in which the parties shall bear the Legal Costs and the Dispute Determination/Arbitration Costs of the emergency proceedings. Alternatively, the Emergency Arbitrator may leave such determination of all or part of the costs of the emergency proceedings to be decided by the Arbitral Tribunal.

9.11 Any order or award of the Emergency Arbitrator (apart from any order adjourning to the Arbitral Tribunal, when formed, any part of the claim for emergency relief) may be confirmed, varied, discharged or revoked, in whole or in part, by order or award made by the Arbitral Tribunal upon application by any party or upon its own initiative.

9.12 Prior to the formation of the Arbitral Tribunal, the Emergency Arbitrator may, upon application by any party or upon its own initiative:

- (i) confirm, vary, discharge or revoke, in whole or in part, any order of the Emergency Arbitrator and/or issue an additional order;
- (ii) correct any error in computation, any clerical or typographical error, any ambiguity or any mistake of a similar nature in any award of the Emergency Arbitrator; and/or
- (iii) make an additional award as to any claim for emergency relief presented in the emergency proceedings but not decided in any award of the Emergency Arbitrator.

9.13 Notwithstanding Article 9B, a party may apply to a competent London or Guernsey court or other legal authority for any interim or conservatory measures before the formation of the Arbitral Tribunal; and Article 9B shall not be treated as an alternative to or substitute for the exercise of such right. During the emergency proceedings, any application to and any order by such court or authority shall be communicated promptly in writing to the Emergency Arbitrator, the Secretariat and all other parties.

9.14 Articles 3.3, 4, 13.1-13.4, 14.1-14.2, 14.5, 14A, 16, 17, 18, 22.3-22.4, 23, 24A, 25.1, 25.3, 28, 29, 30, 30A, 31 and 32 and the Annex shall apply to emergency proceedings. In addition to the provisions expressly set out there and in this Article 9B, the Emergency Arbitrator and the parties to the emergency proceedings shall also be guided by other provisions of the Dispute Determination/Arbitration Agreement, whilst recognising that several such provisions may not be fully applicable or appropriate to emergency proceedings. Wherever relevant, the CIDD Body may set or abridge any period of time under any such provisions (pursuant to Article 22.5).

9.15 The CIDD Body shall have the power to decide, at its discretion, all matters relating to the administration of the emergency proceedings not expressly provided for in this Article 9B.

9.16 Article 9B shall not apply if either:

- (i) the parties have concluded their Dispute Determination/ Arbitration agreement before 1 October 2014 and the parties have not agreed in writing to 'opt in' to Article 9B; or
- (ii) the parties have agreed in writing at any time to 'opt out' of Article 9B.

Article 9C Expedited Appointment of Replacement Arbitrator

9.17 Any party may apply to the CIDD Body to expedite the appointment of a replacement arbitrator under Article 11.

9.18 Such an application shall be made in writing to the Secretariat by electronic means, delivered or notified forthwith to all other parties to the Dispute Determination/Arbitration; and it shall set out the specific grounds requiring the expedited appointment of the replacement arbitrator.

9.19 The CIDD Body shall determine the application as expeditiously as possible in the circumstances. If the application is granted, for the purpose of expediting the appointment of the replacement arbitrator the CIDD Body may set or abridge any period of time in the Dispute Determination/Arbitration Agreement or any other agreement of the parties (pursuant to Article 22.5).

Article 10 Revocation and Challenges

10.1 The CIDD Body may revoke any arbitrator's appointment upon its own initiative, at the written request of all other members of the Arbitral Tribunal or upon a written challenge by any party if:

- (i) that arbitrator gives written notice to the CIDD Body of his or her intent to resign as arbitrator, to be copied to all parties and all other members of the Arbitral Tribunal (if any);
- (ii) that arbitrator falls seriously ill, refuses or becomes unable or unfit to act; or
- (iii) circumstances exist that give rise to justifiable doubts as to that arbitrator's impartiality or independence.

10.2 The CIDD Body may determine that an arbitrator is unfit to act under Article 10.1 if that arbitrator: (i) acts in deliberate violation of the Dispute Determination/Arbitration Agreement; (ii) does not act fairly or impartially as between the parties; or (iii) does not conduct or participate in the Dispute Determination/Arbitration with reasonable efficiency, diligence and industry.

10.3 A party challenging an arbitrator under Article 10.1 shall, within 14 days of the formation of the Arbitral Tribunal or (if later) within 14 days of becoming aware of any grounds described in Article 10.1 or 10.2, deliver a written statement of the reasons for its challenge to the CIDD Body, the Arbitral Tribunal and all other parties. A party may challenge an arbitrator whom it has nominated, or in whose appointment it has participated, only for reasons of which it becomes aware after the appointment has been made by the CIDD Body.

10.4 If all other parties agree in writing to the challenge within 14 days of receipt of the written statement, the CIDD Body shall revoke that arbitrator's appointment (without reasons).

10.5 Unless the parties so agree or the challenged arbitrator resigns in writing within 14 days of receipt of the written statement, the CIDD Body shall decide the challenge. The CIDD Body may conduct the challenge proceedings in any manner it considers to be appropriate in the circumstances but shall in any event provide the other parties and the challenged arbitrator a reasonable opportunity to comment on the challenging party's written statement. The CIDD Body may require at any time further information and materials from the challenging party, the challenged arbitrator, other parties, any authorised representative of a party, other members of the Arbitral Tribunal and the tribunal Secretariat (if any).

10.6 The CIDD Body's decision shall be made in writing, with reasons; and a copy shall be transmitted by the Secretariat to the parties, the challenged arbitrator and other members of the Arbitral Tribunal (if any). If the challenge is upheld, the CIDD Body shall revoke that arbitrator's appointment. A challenged arbitrator who resigns in writing prior to the CIDD Body's decision shall not be considered as having admitted any part of the written statement.

10.7 The CIDD Body shall determine the amount of fees and expenses (if any) to be paid for the former arbitrator's services, as it may consider appropriate in the circumstances. The CIDD Body may also determine whether, in what amount and to whom any party should pay all or any part of the costs of the challenge; and the

CIDD Body may also refer all or any part of such costs to the later decision of the Arbitral Tribunal and/or the CIDD Body under Article 28.

Article 11 Nomination and Replacement

11.1 In the event that the CIDD Body determines that justifiable doubts exist as to any arbitrator candidate's suitability, independence or impartiality, or if a nominee declines appointment as arbitrator, or if an arbitrator is to be replaced for any reason, the CIDD Body may determine whether or not to follow the original nominating process for such arbitral appointment.

11.2 The CIDD Body may determine that any opportunity given to a party to make any re-nomination (under the Dispute Determination/Arbitration Agreement or otherwise) shall be waived if not exercised within 14 days (or such lesser or greater time as the CIDD Body may determine), after which the CIDD Body shall appoint the replacement arbitrator without such re-nomination.

11.3 Save for any award rendered, the Arbitral Tribunal (when reconstituted) shall determine whether, and if so to what extent, the previous proceedings in the Dispute Determination/Arbitration shall stand.

Article 12 Majority Power to Continue Deliberations

12.1 Where an arbitrator without good cause refuses or persistently fails to participate in the deliberations of an Arbitral Tribunal, the remaining arbitrators jointly may give written notice of such refusal or failure to the CIDD Body, the parties and the absent arbitrator. In exceptional circumstances, the remaining arbitrators may decide to continue the Dispute Determination/Arbitration (including the making of any award) notwithstanding the absence of that other arbitrator, subject to the written approval of the CIDD Body.

12.2 In deciding whether to continue the Dispute Determination/Arbitration, the remaining arbitrators shall take into account the stage of the Dispute Determination/Arbitration, any explanation made by or on behalf of the absent arbitrator for his or her refusal or failure to participate, the likely effect upon the legal recognition or enforceability of any award at the seat of the Dispute Determination/Arbitration and such other matters as they consider appropriate in the circumstances. The reasons for such decision shall be stated in any award made by the remaining arbitrators without the participation of the absent arbitrator.

12.3 In the event that the remaining arbitrators decide at any time after giving written notice of such refusal or failure not to continue the Dispute Determination/Arbitration without the participation of the absent arbitrator, the remaining arbitrators shall notify in writing the parties and the CIDD Body of such decision; and, in that event, the remaining arbitrators or any party may refer the matter to the CIDD Body for the revocation of the absent arbitrator's appointment and the appointment of a replacement arbitrator under Articles 10 and 11.

Article 13 Communications between Parties and Arbitral Tribunal

13.1 Following the formation of the Arbitral Tribunal, all communications shall take place directly between the Arbitral Tribunal and the parties (to be copied to the Secretariat), unless the Arbitral Tribunal decides that communications should continue to be made through the Secretariat.

13.2 Where the Secretariat sends any written communication to one party on behalf of the Arbitral Tribunal or the CIDD Body, he or she shall send a copy to each of the other parties.

13.3 Where any party delivers to the Arbitral Tribunal any communication (including statements and documents under Article 15) it shall deliver a copy to each arbitrator, all other parties and the Secretariat; and it shall confirm to the Arbitral Tribunal in writing that it has done or is doing so.

13.4 During the Dispute Determination/Arbitration proceedings, no party shall deliberately initiate or attempt to initiate any unilateral contact relating to the Dispute Determination/Arbitration or the parties' dispute with any member of the CIDD Body exercising any function in regard to the Dispute Determination/Arbitration or, from the Arbitral Tribunal's formation onwards, any member of the Arbitral Tribunal or the tribunal Secretariat (if any), which has not been disclosed in writing prior to or shortly after the time of such contact to all other parties, all members of the Arbitral Tribunal and the Secretariat. Notwithstanding Article 3.3, a party may, however, have unilateral contact with the Secretariat regarding administrative matters.

13.5 Prior to the Arbitral Tribunal's formation, unless the parties agree otherwise in writing, any arbitrator, candidate or nominee who is required to participate in the selection of a presiding arbitrator may consult any party in order to obtain the views of that party as to the suitability of any candidate or nominee as presiding arbitrator, provided that such arbitrator, candidate or nominee promptly informs any other arbitrator, candidate or nominee involved in the selection process and the Secretariat of such consultation.

Article 14 Conduct of Proceedings

14.1 Under the Dispute Determination/Arbitration Agreement, the Arbitral Tribunal's general duties at all times during the Dispute Determination/Arbitration shall include:

- (i) a duty to act fairly and impartially as between all parties, giving each a reasonable opportunity of putting its case and dealing with that of its opponent(s); and
- (ii) a duty to adopt procedures suitable to the circumstances of the Dispute Determination/Arbitration, avoiding unnecessary delay and expense, so as to provide a fair, efficient and expeditious means for the final resolution of the parties' dispute.

14.2 The Arbitral Tribunal shall have the widest discretion to discharge these general duties, subject to the mandatory provisions of any applicable law or any rules of law the Arbitral Tribunal may decide to be applicable; and at all times the parties shall do everything necessary in good faith for the fair, efficient and expeditious conduct of the Dispute Determination/Arbitration, including the Arbitral Tribunal's discharge of its general duty.

14.3 The parties and the Arbitral Tribunal shall make contact (whether by a hearing in person or virtually by conference call, videoconference or using other communications technology or exchange of correspondence) as soon as practicable but no later than 21 days from receipt of the Secretariat's written notification of the formation of the Arbitral Tribunal.

14.4 The parties may agree on joint proposals for the conduct of their Dispute Determination/Arbitration for consideration by the Arbitral Tribunal.

14.5 Without prejudice to the generality of the Arbitral Tribunal's discretion, after giving the parties a reasonable opportunity to state their views, the Arbitral Tribunal may, subject to the CIDD Rules, make any procedural order it considers appropriate with regard to the fair, efficient and expeditious conduct of the Dispute Determination/Arbitration.

14.6 The Arbitral Tribunal's power under Article 14.5 includes the making of any procedural order with a view to expediting the procedure to be adopted in the Dispute Determination/Arbitration by:

- (i) limiting the length or content of, or dispensing with, any written statement to be delivered under Article 15;
- (ii) limiting the written and oral testimony of any witness in accordance with Article 20.4;
- (iii) employing technology to enhance the efficiency and expeditious conduct of the Dispute Determination/Arbitration (including any hearing);

- (iv) deciding the stage of the Dispute Determination/Arbitration at which any issue or issues shall be determined, and in what order, in accordance with Article 22.1(vii) below;
- (v) dispensing with a hearing, subject always to Article 19;
- (vi) exercising its powers of Early Determination under Article 22.1(viii);
- (vii) setting an appropriate period of time for any stage of, or step to be taken in, the Dispute Determination/Arbitration including with regard to the conduct of any hearing;
- (viii) abridging any period of time in accordance with Article 22.1(ii); and
- (ix) making any other order that the Arbitral Tribunal considers appropriate in the circumstances of the Dispute Determination/Arbitration.

14.7 In the case of an Arbitral Tribunal other than a sole arbitrator, the presiding arbitrator, with the prior agreement of its other members and all parties, may make procedural decisions alone.

Article 14A Tribunal Secretariat

14.8 Subject to Articles 14.9 to 14.15, and to any applicable law, an Arbitral Tribunal may obtain assistance from a tribunal Secretariat in relation to a Dispute Determination/Arbitration. Under no circumstances may an Arbitral Tribunal delegate its decision-making function to a tribunal Secretariat. All tasks carried out by a tribunal Secretariat shall be carried out on behalf of, and under the supervision of, the Arbitral Tribunal which shall retain its responsibility to ensure that all tasks are performed to the standard required by the CIDD Rules. The Secretariat shall be a qualified lawyer.

14.9 Before assisting an Arbitral Tribunal, each tribunal Secretariat candidate shall sign a written declaration stating: (i) whether there are any circumstances currently known to the candidate which are likely to give rise in the mind of any party to any justifiable doubts as to his or her impartiality or independence and, if so, specifying in full such circumstances in the declaration; and (ii) whether the candidate is ready, willing and able to devote sufficient time, diligence and industry to ensure the expeditious and efficient conduct of the tasks to be performed by the tribunal Secretariat. The candidate shall furnish promptly such written declaration to the Arbitral Tribunal and to the Secretariat.

14.10 An Arbitral Tribunal may only obtain assistance from a tribunal Secretariat once the tribunal Secretariat has been approved by all parties. A tribunal Secretariat is approved once:

- (i) the parties have agreed the tasks that may be carried out by the tribunal Secretariat;

(ii) if an hourly rate is to be charged and the tribunal Secretariat is to be entitled to have expenses reimbursed, the parties have agreed to this hourly rate and entitlement to reimbursement;

(iii) the written declaration referred to in Article 14.9 has been provided to the parties; and

(iv) the parties have agreed to the particular person filling the role of tribunal Secretariat.

14.11 If additional tasks to those agreed under Article 14.10(i) are to be undertaken by the tribunal Secretariat, or the hourly rate to be charged by the tribunal Secretariat is to increase, the Arbitral Tribunal must obtain prior agreement from all parties.

14.12 A party will be deemed to have agreed to the matters set out in Articles 14.10 and 14.11 if that party has not objected within such reasonable time as is set by the Arbitral Tribunal.

14.13 Any fees charged by, or expenses reimbursed to, a tribunal Secretariat shall form a part of the Dispute Determination/Arbitration Costs determined by the CIDD Body (as to the amount of Dispute Determination/Arbitration Costs) under Article 28.1.

14.14 A tribunal Secretariat shall assume a continuing duty, until the Dispute Determination/Arbitration is finally concluded, forthwith to disclose in writing any circumstances becoming known to that tribunal Secretariat after the date of his or her written declaration (under Article 14.9) which are likely to give rise in the mind of any party to any justifiable doubts as to his or her impartiality or independence, to be delivered to the CIDD Body, the Arbitral Tribunal and all parties in the Dispute Determination/Arbitration.

14.15 A tribunal Secretariat may be removed by the Arbitral Tribunal at its discretion. Article 10 above shall also apply, with necessary changes, to any tribunal Secretariat.

Article 15 Written Stage of the Dispute Determination/Arbitration

15.1 Unless the parties have agreed or jointly proposed in writing otherwise or the Arbitral Tribunal should decide differently, the written stage of the Dispute Determination/Arbitration and its procedural timetable shall be as set out in this Article 15.

15.2 Within 28 days of receipt of the Secretariat's written notification of the Arbitral Tribunal's formation, the Claimant shall deliver to the Arbitral Tribunal and all other parties either: (i) its written election to have its Request treated as its Statement of Case complying with this Article 15.2; or (ii) its written Statement of Case setting out in sufficient detail the relevant facts and legal submissions on which it relies, together with the relief claimed against all other parties, and all documents relied upon.

15.3 Within 28 days of receipt of the Claimant's Statement of Case or the Claimant's election to treat the Request as its Statement of Case, the Respondent shall deliver to the Arbitral Tribunal and all other parties either: (i) its written election to have its Response treated as its Statement of Defence and (if applicable) Counterclaim complying with this Article 15.3; or (ii) its written Statement of Defence and (if applicable) Statement of Counterclaim setting out in sufficient detail the relevant facts and legal submissions on which it relies, together with the relief claimed against all other parties, and all documents relied upon.

15.4 Within 28 days of receipt of the Respondent's Statement of Defence and (if applicable) Statement of Counterclaim or the Respondent's election to treat the Response as its Statement of Defence and (if applicable) Counterclaim, the Claimant shall deliver to the Arbitral Tribunal and all other parties a written Statement of Reply which, where there is any counterclaim, shall also include a Statement of Defence to Counterclaim in the same manner required for a Statement of Defence, together with all documents relied upon.

15.5 If the Statement of Reply contains a Statement of Defence to Counterclaim, within 28 days of its receipt the Respondent shall deliver to the Arbitral Tribunal and all other parties its written Statement of Reply to the Defence to Counterclaim, together with all documents relied upon.

15.6 No party may submit any further written statement following the last of these Statements, unless otherwise ordered by the Arbitral Tribunal.

15.7 The Arbitral Tribunal may provide additional or alternative directions as to any part of the written stage of the Dispute Determination/Arbitration, including but not limited to directions for:

- (i) further written submissions;
- (ii) written statements with respect to any party's cross-claims;
- (iii) the service of written evidence from any fact or expert witness;

(iv) the service of any other form of written evidence; and

(v) the sequence, timing and composition of the written stage of the Dispute Determination/Arbitration.

15.8 If the Respondent fails to submit a Statement of Defence or the Claimant a Statement of Defence to Counterclaim, or if at any time any party fails to avail itself of the opportunity to present its written case in the manner required under this Article 15 or as otherwise ordered by the Arbitral Tribunal, the Arbitral Tribunal may nevertheless proceed with the Dispute Determination/Arbitration (with or without a hearing) and make one or more awards.

15.9 As soon as practicable following the written stage of the Dispute Determination/Arbitration, the Arbitral Tribunal shall proceed in such manner as has been agreed in writing by the parties or pursuant to its authority under the Dispute Determination/Arbitration Agreement.

15.10 In any event, the Arbitral Tribunal shall seek to make its final award as soon as reasonably possible and shall endeavour to do so no later than three months following the last submission from the parties (whether made orally or in writing), in accordance with a timetable notified to the parties and the Secretariat as soon as practicable (if necessary, as revised and re-notified from time to time). When the Arbitral Tribunal (not being a sole arbitrator) establishes a time for what it contemplates shall be the last submission from the parties (whether written or oral), it shall set aside adequate time for deliberations (whether in person or otherwise) as soon as possible after that last submission and notify the parties of the time it has set aside.

Article 16 Seat of Dispute Determination/Arbitration, Place(s) of Hearing and Applicable Law

16.1 The parties may agree in writing the seat (or legal place) of their Dispute Determination/Arbitration at any time before the formation of the Arbitral Tribunal and, after such formation, with the prior written consent of the Arbitral Tribunal.

16.2 In default of any such agreement, the seat of the Dispute Determination/Arbitration shall be London (England), unless and until the Arbitral Tribunal orders, in view of the circumstances and after having given the parties a reasonable opportunity to make written comments to the Arbitral Tribunal, that another arbitral seat is more appropriate. Such default seat shall not be considered as a relevant circumstance by the CIDD Body in appointing any arbitrator or Emergency Arbitrator under Articles 5, 9A, 9B, 9C and 11.

16.3 If any hearing is to be held in person, the Arbitral Tribunal may hold such hearing at any convenient geographical place in consultation with the parties. If the Arbitral Tribunal is to meet in person to hold its deliberations, it may do so at any geographical place of its own choice. If such place(s) should be elsewhere than the seat of the Dispute Determination/Arbitration, or if any hearing or deliberation takes place otherwise than in person (in whole or in part), the Dispute Determination/Arbitration shall nonetheless be treated for all purposes

as an Dispute Determination/Arbitration conducted at the arbitral seat and any order or award as having been made at that seat.

16.4 Subject to Article 16.5 below, the law applicable to the Dispute Determination/Arbitration Agreement and the Dispute Determination/Arbitration shall be the law applicable at the seat of the Dispute Determination/Arbitration, unless and to the extent that the parties have agreed in writing on the application of other laws or rules of law and such agreement is not prohibited by the law applicable at the arbitral seat.

16.5 Notwithstanding Article 16.4, the CIDD Rules shall be interpreted in accordance with the laws of England.

Article 17 Language(s) of Dispute Determination/Arbitration

17.1 The initial language of the Dispute Determination/Arbitration (until the formation of the Arbitral Tribunal) shall be the language or prevailing language of the Dispute Determination/Arbitration Agreement, unless the parties have agreed in writing otherwise. Currently CIDD only conduct Arbitrations in English (or by arrangement, for single arbitration, in Mandarin). Arbitrations must be in one language only.

17.2 A non-participating or defaulting party shall have no cause for complaint if communications to and from the CIDD Body and Secretariat are conducted in the initial language(s) of the Dispute Determination/Arbitration or of the arbitral seat.

17.3 Following the formation of the Arbitral Tribunal, unless the parties have agreed upon the language or languages of the Dispute Determination/Arbitration, the Arbitration shall be in English.

17.5 If any document is expressed in a language other than the language(s) of the Dispute Determination/Arbitration and no certified translation of such document is submitted by the party relying upon the document, the Arbitral Tribunal may order (or if the Arbitral Tribunal has not been formed, the Secretariat may order) the submitting party to submit a translation of all or any part of that document in the language(s) of the Dispute Determination/Arbitration or of the arbitral seat. If this is not done within 21 days of an Arbitral Order, the document may be struck from evidence.

Article 18 Authorised Representatives of a Party

18.1 Any party may be represented in the Dispute Determination/Arbitration by one or more authorised representatives appearing by name before the Arbitral Tribunal.

18.2 Until the Arbitral Tribunal's formation, the Secretariat may request from any party: (i) written proof of the authority granted by that party to any authorised representative designated in its Request or Response; and (ii) written confirmation of the names, email and postal addresses of all such party's authorised representatives in the

Dispute Determination/Arbitration. After its formation, at any time, the Arbitral Tribunal may order any party to provide similar proof or confirmation in any form it considers appropriate.

18.3 Following the Arbitral Tribunal's formation, any intended change or addition by a party to its authorised representatives shall be notified promptly in writing to all other parties, the Arbitral Tribunal, the tribunal Secretariat (if any) and the Secretariat; and any such intended change or addition shall only take effect in the Dispute Determination/Arbitration subject to the approval of the Arbitral Tribunal.

18.4 The Arbitral Tribunal may withhold approval of any intended change or addition to a party's authorised representatives where such change or addition could compromise the composition of the Arbitral Tribunal or the finality of any award (on the grounds of possible conflict of interest or other like impediment). In deciding whether to grant or withhold such approval, the Arbitral Tribunal shall have regard to the circumstances, including: the general principle that a party may be represented by an authorised representative chosen by that party, the stage which the Dispute Determination/Arbitration has reached, the efficiency resulting from maintaining the composition of the Arbitral Tribunal (as constituted throughout the Dispute Determination/Arbitration) and any likely wasted costs or loss of time resulting from such change or addition.

18.5 Each party shall ensure that all its authorised representatives appearing by name before the Arbitral Tribunal have agreed to comply with the general guidelines contained in the Annex to the CIDD Rules, as a condition of such representation. In permitting any authorised representative so to appear, a party shall thereby represent that the authorised representative has agreed to such compliance.

18.6 In the event of a complaint by one party against another party's authorised representative appearing by name before the Arbitral Tribunal (or of such complaint by the Arbitral Tribunal upon its own initiative), the Arbitral Tribunal may decide, after consulting the parties and granting that authorised representative a reasonable opportunity to answer the complaint, whether or not the authorised representative has violated the general guidelines. If such violation is found by the Arbitral Tribunal, the Arbitral Tribunal may order any or all of the following sanctions against the authorised representative: (i) a written reprimand; (ii) a written caution as to future conduct in the Dispute Determination/Arbitration; and (iii) any other measure necessary to fulfil within the Dispute Determination/Arbitration the general duties required of the Arbitral Tribunal under Articles 14.1(i) and (ii).

Article 19 Hearing(s)

19.1 Any party has the right to a hearing before the Arbitral Tribunal prior to any ruling of the Arbitral Tribunal on its jurisdiction and authority (pursuant to Article 23) or any award on the merits. The Arbitral Tribunal may itself decide that a hearing should be held at any stage, unless the parties have agreed in writing upon a documents-only Dispute Determination/Arbitration. For these purposes, a hearing may consist of several part-hearings (as decided by the Arbitral Tribunal).

19.2 The Arbitral Tribunal shall organise the conduct of any hearing in advance, in consultation with the parties. The Arbitral Tribunal shall have the fullest authority under the Dispute Determination/Arbitration Agreement to establish the conduct of a hearing, including its date, duration, form, content, procedure, time-limits and geographical place (if applicable). As to form, a hearing may take place in person, or virtually by conference call, videoconference or using other communications technology with participants in one or more geographical places (or in a combined form). As to content, the Arbitral Tribunal may require the parties to address specific questions or issues arising from the parties' dispute. The Arbitral Tribunal may also limit the extent to which questions or issues are to be addressed.

19.3 The Arbitral Tribunal shall give to the parties reasonable notice in writing of any hearing.

19.4 All hearings shall be held in private, unless the parties agree otherwise in writing.

Article 20 Witnesses

20.1 The provisions of this Article 20 shall apply to any fact or expert witness on whose evidence a party relies.

20.2 Before any hearing, the Arbitral Tribunal may order any party to give written notice of the identity of each witness that party wishes to call (including rebuttal witnesses), as well as the subject matter of that witness's testimony, its content and its relevance to the issues in the Dispute Determination/Arbitration.

20.3 Subject to any order otherwise by the Arbitral Tribunal, the testimony of a witness may be presented by a party in written form, either as a signed statement or like document.

20.4 The Arbitral Tribunal may decide the time, manner and form in which these written materials shall be exchanged between the parties and presented to the Arbitral Tribunal; and it may allow, refuse or limit the written and oral testimony of witnesses.

20.5 The Arbitral Tribunal and any party may request that a witness, on whose written testimony another party relies, should attend for oral questioning at a hearing before the Arbitral Tribunal. If the Arbitral Tribunal orders that other party to secure the attendance of that witness and the witness refuses or fails to attend the hearing without good cause, the Arbitral Tribunal may place such weight on the written testimony or exclude all or any part thereof altogether as it considers appropriate in the circumstances.

20.6 Subject to the mandatory provisions of any applicable law, rules of law and any order of the Arbitral Tribunal otherwise, it shall not be improper for any party or its authorised representatives to interview any potential witness for the purpose of presenting his or her testimony in written form to the Arbitral Tribunal or producing such person as an oral witness at any hearing.

20.7 Subject to any order by the Arbitral Tribunal otherwise, any individual intending to testify to the Arbitral Tribunal may be treated as a witness notwithstanding that the individual is a party to the Dispute Determination/Arbitration or was, remains or has become an officer, employee, owner or shareholder of any party or is otherwise identified with any party.

20.8 Subject to the mandatory provisions of any applicable law, the Arbitral Tribunal shall be entitled (but not required) to administer any appropriate oath or affirmation to any witness at any hearing, prior to the oral testimony of that witness.

20.9 Any witness who gives oral testimony at a hearing before the Arbitral Tribunal may be questioned by each of the parties under the control of the Arbitral Tribunal. The Arbitral Tribunal may put questions at any stage of such testimony.

Article 21 Expert to Arbitral Tribunal

21.1 The Arbitral Tribunal, after consultation with the parties, may appoint one or more experts to report in writing to the Arbitral Tribunal and the parties on specific issues in the Dispute Determination/Arbitration, as identified by the Arbitral Tribunal.

21.2 Any such expert shall be and remain impartial and independent of the parties; and he or she shall sign a written declaration to such effect, delivered to the Arbitral Tribunal and copied to all parties.

21.3 The Arbitral Tribunal may require any party at any time to give to such expert any relevant information or to provide access to any relevant documents, goods, samples, property, site or thing for inspection under that party's control on such terms as the Arbitral Tribunal thinks appropriate in the circumstances.

21.4 If any party so requests or the Arbitral Tribunal considers it necessary, the Arbitral Tribunal may order the expert, after delivery of the expert's written report, to attend a hearing at which the parties shall have a reasonable opportunity to question the expert on the report and to present witnesses in order to testify on relevant issues arising from the report. Articles 20.8 and 20.9 of the CIDD Rules shall apply, with necessary changes, to any expert to the Arbitral Tribunal.

21.5 The fees and expenses of any expert appointed by the Arbitral Tribunal under this Article 21 may be paid out of the Advance Payment for Costs payable by the parties under Article 24 and shall form part of the Dispute Determination/Arbitration Costs under Article 28.1.

Article 22 Additional Powers

22.1 The Arbitral Tribunal shall have the power, upon the application of any party or (save for sub- paragraph (x) below) upon its own initiative, but in either case only after giving the parties a reasonable opportunity to state their views and upon such terms (as to costs and otherwise) as the Arbitral Tribunal may decide:

(i) to allow a party to supplement, modify or amend any claim, defence, counterclaim, cross-claim, defence to counterclaim, defence to cross-claim and reply, including a Request, Response and any other written statement, submitted by such party;

(ii) to abridge or extend (even where the period of time has expired) any period of time prescribed under the Dispute Determination/Arbitration Agreement, any other agreement of the parties or any order made by the Arbitral Tribunal;

(iii) to conduct such enquiries as may appear to the Arbitral Tribunal to be necessary or expedient, including whether and to what extent the Arbitral Tribunal should itself take the initiative in identifying relevant issues and ascertaining relevant facts and the law(s) or rules of law applicable to the Dispute Determination/Arbitration Agreement, the Dispute Determination/Arbitration and the merits of the parties' dispute;

(iv) to order any party to make any documents, goods, samples, property, site or thing under its control available for inspection by the Arbitral Tribunal, any other party, any expert to such party and any expert to the Tribunal;

(v) to order any party to produce to the Arbitral Tribunal and to other parties documents or copies of documents in their possession, custody or power which the Arbitral Tribunal decides to be relevant;

(vi) to decide whether or not to apply any strict rules of evidence (or any other rules) as to the admissibility, relevance or weight of any material tendered by a party on any issue of fact or expert opinion; and to decide the time, manner and form in which such material should be exchanged between the parties and presented to the Arbitral Tribunal;

(vii) to decide the stage of the Dispute Determination/Arbitration at which any issue or issues shall be determined, in what order, and the procedure to be adopted at each stage in accordance with Article 14 above;

(viii) to determine that any claim, defence, counterclaim, cross-claim, defence to counterclaim or defence to cross-claim is manifestly outside the jurisdiction of the Arbitral Tribunal, or is inadmissible or manifestly without merit; and where appropriate to issue an order or award to that effect (an "Early Determination");

(ix) to order compliance with any legal obligation or payment of compensation for breach of any legal obligation or specific performance of any agreement (including any Dispute Determination/Arbitration agreement or any contract relating to land);

(x) to allow one or more third persons to be joined in the Dispute Determination/Arbitration as a party provided any such third person and the applicant party have consented expressly to such joinder in writing following the Commencement Date or (if earlier) in the Dispute Determination/Arbitration Agreement; and thereafter to make a single final award, or separate awards, in respect of all parties so implicated in the Dispute Determination/Arbitration; and

(xi) to order the discontinuance of the Dispute Determination/Arbitration if it appears to the Arbitral Tribunal that the Dispute Determination/Arbitration has been abandoned by the parties or all claims and any counterclaims or cross-claims have been withdrawn by the parties, after giving the parties a reasonable opportunity to state their views.

22.2 By agreeing to Dispute Determination/Arbitration under the Dispute Determination/Arbitration Agreement, the parties shall be treated as having agreed not to apply to any London or Guernsey Court or other legal authority for any order available from the Arbitral Tribunal (if formed) under Article 22.1, except with the agreement in writing of all parties.

22.3 The Arbitral Tribunal shall decide the parties' dispute in accordance with the law(s) or rules of law chosen by the parties as applicable to the merits of their dispute. If and to the extent that the Arbitral Tribunal decides that the parties have made no such choice, the Arbitral Tribunal shall apply the law(s) or rules of law which it considers appropriate.

22.4 The Arbitral Tribunal shall only apply to the merits of the dispute principles deriving from "ex aequo et bono", "amiable composition" or "honourable engagement" where the parties have so agreed in writing.

22.5 Subject to any order of the Arbitral Tribunal under Article 22.1(ii), the CIDD Body may also set, abridge or extend any period of time under the Dispute Determination/Arbitration Agreement or other agreement of the parties (even where the period of time has expired).

22.6 Without prejudice to Article 22.1(xi), the CIDD Body may determine, after giving the parties a reasonable opportunity to state their views, that the Dispute Determination/Arbitration shall be discontinued if it appears to the CIDD Body that the Dispute Determination/Arbitration has been abandoned by the parties or all claims and any counterclaims or cross-claims have been withdrawn by the parties.

Article 22A Power to Order Consolidation/Concurrent Conduct of Dispute Determination/Arbitrations

22.7 The Arbitral Tribunal shall have the power to order with the approval of the CIDD Body, upon the application of any party, after giving all affected parties a reasonable opportunity to state their views and upon such terms (as to costs and otherwise) as the Arbitral Tribunal may decide:

(i) the consolidation of the Dispute Determination/Arbitration with one or more other Dispute Determination/Arbitrations into a single Dispute Determination/Arbitration subject to the CIDD Rules where all the parties to the Dispute Determination/Arbitrations to be consolidated so agree in writing;

(ii) the consolidation of the Dispute Determination/Arbitration with one or more other Dispute Determination/Arbitrations subject to the CIDD Rules and commenced under the same Dispute Determination/Arbitration agreement or any compatible Dispute Determination/Arbitration agreement(s) and either between the same disputing parties or arising out of the same transaction or series of related transactions, provided that no arbitral tribunal has yet been formed by the CIDD Body for such other Dispute Determination/Arbitration(s) or, if already formed, that such arbitral tribunal(s) is(are) composed of the same arbitrators; and

(iii) that two or more Dispute Determination/Arbitrations, subject to the CIDD Rules and commenced under the same Dispute Determination/Arbitration agreement or any compatible Dispute Determination/Arbitration agreement(s) and either between the same disputing parties or arising out of the same transaction or series of related transactions, shall be conducted concurrently where the same arbitral tribunal is constituted in respect of each Dispute Determination/Arbitration.

22.8 Without prejudice to the generality of Article 22.7, the CIDD Body may:

(i) consolidate an Dispute Determination/Arbitration with one or more other Dispute Determination/Arbitrations into a single Dispute Determination/Arbitration subject to the CIDD Rules where all the parties to the Dispute Determination/Arbitrations to be consolidated so agree in writing; and

(ii) determine, after giving the parties a reasonable opportunity to state their views, that two or more Dispute Determination/Arbitrations, subject to the CIDD Rules and commenced under the same Dispute Determination/Arbitration agreement or any compatible Dispute Determination/Arbitration agreement(s) and either between the same disputing parties or arising out of the same transaction or series of related transactions, shall be consolidated to form one single Dispute Determination/Arbitration subject to the CIDD Rules, provided that no arbitral tribunal has yet been formed by the CIDD Body for any of the Dispute Determination/Arbitrations to be consolidated.

Article 23 Jurisdiction and Authority

23.1 The Arbitral Tribunal shall have the power to rule upon its own jurisdiction and authority, including any objection to the initial or continuing existence, validity, effectiveness or scope of the Dispute Determination/Arbitration Agreement.

23.2 For that purpose, an Dispute Determination/Arbitration clause which forms or was intended to form part of another agreement shall be treated as an Dispute Determination/Arbitration agreement independent of that other

agreement. A decision by the Arbitral Tribunal that such other agreement is non-existent, invalid or ineffective shall not entail (of itself) the non-existence, invalidity or ineffectiveness of the Dispute Determination/Arbitration clause.

23.3 An objection by a Respondent that the Arbitral Tribunal does not have jurisdiction shall be raised as soon as possible but not later than the time for its Statement of Defence; and a like objection by any party responding to a counterclaim or cross-claim shall be raised as soon as possible but not later than the time for its Statement of Defence to Counterclaim or Cross-Claim. An objection that the Arbitral Tribunal is exceeding the scope of its authority shall be raised promptly after the Arbitral Tribunal has indicated its intention to act upon the matter alleged to lie beyond its authority. The Arbitral Tribunal may nevertheless admit an untimely objection as to its jurisdiction or authority if it considers the delay justified in the circumstances.

23.4 The Arbitral Tribunal may decide the objection to its jurisdiction or authority in an award as to jurisdiction or authority or later in an award on the merits, as it considers appropriate in the circumstances.

23.5 By agreeing to Dispute Determination/Arbitration under the Dispute Determination/Arbitration Agreement, after the formation of the Arbitral Tribunal the parties shall be treated as having agreed not to apply to any Court or other legal authority for any relief regarding the Arbitral Tribunal's jurisdiction or authority, except (i) with the prior agreement in writing of all parties to the Dispute Determination/Arbitration, or (ii) the prior authorisation of the Arbitral Tribunal, or (iii) following the latter's award on the objection to its jurisdiction or authority.

Article 24 Advance Payment for Costs

24.1 The CIDD Body may direct the parties, in such proportions and at such times as it thinks appropriate, to make one or more payments to the CIDD (the "Advance Payment for Costs") in order to secure payment of the Dispute Determination/Arbitration Costs under Article 28.1. Such payments by the parties may be applied by the CIDD to pay any item of such Dispute Determination/Arbitration Costs (including the CIDD's own fees and expenses) in accordance with the CIDD Rules.

24.2 The Advance Payment for Costs shall be the property of the CIDD, to be disbursed or otherwise applied by the CIDD in accordance with the CIDD Rules and invested having regard to the interests of the CIDD. The parties agree that the CIDD shall not act as trustee and its sole duty to the parties in respect of the Advance Payment for Costs shall be to act pursuant to these CIDD Rules.

24.3 In the event that, at the conclusion of the Dispute Determination/Arbitration, the Advance Payment for Costs exceeds the total amount of the Dispute Determination/Arbitration Costs under Article 28.1, the excess amount shall be transferred by the CIDD to the parties in such proportions as the parties may agree in writing or, failing such agreement, in the same proportions and to the same parties as the Advance Payment for Costs was paid to the CIDD, subject to any order of the Arbitral Tribunal.

24.4 The CIDD will make reasonable attempts to contact the parties in order to arrange for the transfer of the excess amount, using the contact details provided to the CIDD during the proceedings. If a response is not received from a party so contacted within 30 days, the CIDD will provide that party with written notice of its intention to retain the excess amount. If no response is received within a further 60 days, the party will be deemed irrevocably to have waived any right to claim and/or receive the excess amount.

24.5 Save for exceptional circumstances, the Arbitral Tribunal should not proceed with the Dispute Determination/Arbitration without having ascertained from the Secretariat that the CIDD is or will be in requisite funds as regards outstanding and future Dispute Determination/Arbitration Costs.

24.6 In the event that a party fails or refuses to make any payment on account of the Dispute Determination/Arbitration Costs as directed by the CIDD Body, the CIDD Body may direct the other party or parties to effect a further Advance Payment for Costs in an equivalent amount to allow the Dispute Determination/Arbitration to proceed (subject to any order or award on Dispute Determination/Arbitration Costs).

24.7 In such circumstances, the party effecting the further Advance Payment for Costs may request the Arbitral Tribunal to make an order or award in order to recover that amount as a debt immediately due and payable to that party by the defaulting party, together with any interest.

24.8 Failure by a claiming, counterclaiming or cross-claiming party to make promptly and in full any required payment may be treated by the CIDD Body or the Arbitral Tribunal as a withdrawal from the Dispute Determination/Arbitration of the claim, counterclaim or cross-claim respectively, thereby removing such claim, counterclaim or cross-claim (as the case may be) from the scope of the Arbitral Tribunal's jurisdiction under the Dispute Determination/Arbitration Agreement, subject to any terms decided by the CIDD Body or the Arbitral Tribunal as to the reinstatement of the claim, counterclaim or cross-claim in the event of subsequent payment by the claiming, counterclaiming or cross-claiming party. Such a withdrawal shall not preclude the claiming, counterclaiming or cross-claiming party from defending as a respondent any claim, counterclaim or cross-claim made by another party.

Article 24A Compliance

24.9 Any dealings between a party and the CIDD will be subject to any requirements applicable to that party or the CIDD relating to bribery, corruption, terrorist financing, fraud, tax evasion, money laundering and/or economic or trade sanctions ("Prohibited Activity"), and the CIDD will deal with any party on the understanding that it is complying with all such requirements.

24.10 The CIDD may refuse to act on any instruction and/or accept or make any payment if the CIDD determines (in its sole discretion and without the need to state any reasons) that doing so may involve Prohibited Activity, or breach any law, regulation, or other legal duty which applies to it, or that doing so might otherwise expose the CIDD to enforcement action or censure from any regulator or law enforcement agency.

24.11 The parties agree to provide the CIDD with any information and/or documents reasonably requested by the CIDD for the purpose of compliance with laws relating to Prohibited Activity. The CIDD may take any action it considers appropriate to comply with any applicable obligations relating to Prohibited Activity, including disclosure of any information and documents to courts, law enforcement agencies or regulatory authorities.

Article 25 Interim and Conservatory Measures

25.1 The Arbitral Tribunal shall have the power upon the application of any party, after giving all other parties a reasonable opportunity to respond to such application and upon such terms as the Arbitral Tribunal considers appropriate in the circumstances:

(i) to order any respondent party to a claim, counterclaim or cross-claim to provide security for all or part of the amount in dispute, by way of deposit or bank guarantee or in any other manner;

(ii) to order the preservation, storage, sale or other disposal of any monies, documents, goods, samples, property, site or thing under the control of any party and relating to the subject- matter of the Dispute Determination/Arbitration; and

(iii) to order on a provisional basis, subject to a final decision in an award, any relief which the Arbitral Tribunal would have power to grant in an award, including the payment of money or the disposition of property as between any parties.

Such terms may include the provision by the applicant party of a cross-indemnity, secured in such manner as the Arbitral Tribunal considers appropriate, for any costs or losses incurred by the respondent party in complying with the Arbitral Tribunal's order. Any amount payable under such cross-indemnity and any consequential relief may be decided by the Arbitral Tribunal by one or more awards in the Dispute Determination/Arbitration.

25.2 The Arbitral Tribunal shall have the power upon the application of a party, after giving all other parties a reasonable opportunity to respond to such application, to order any claiming, counterclaiming or cross-claiming party to provide or procure security for Legal Costs and Dispute Determination/Arbitration Costs by way of deposit or bank guarantee or in any other manner and upon such terms as the Arbitral Tribunal considers appropriate in the circumstances. Such terms may include the provision by the applicant of a cross-indemnity, itself secured in such manner as the Arbitral Tribunal considers appropriate, for any costs and losses incurred by such claimant, counterclaimant or cross-claimant in complying with the Arbitral Tribunal's order. Any amount payable under such cross-indemnity and any consequential relief may be decided by the Arbitral Tribunal by one or more awards in the Dispute Determination/Arbitration. In the event that a claiming, counterclaiming or cross-claiming party does not comply with any order to provide security, the Arbitral Tribunal may stay that party's claims, counterclaims or cross-claims or dismiss them by an award.

25.3 A party may apply to a competent London or Guernsey Court or other legal authority for interim or conservatory measures that the Arbitral Tribunal would have power to order under Article 25.1: (i) before the formation of the Arbitral Tribunal; and (ii) after the formation of the Arbitral Tribunal, in exceptional cases and with the Arbitral Tribunal's authorisation, until the final award. After the Commencement Date, any application and any order for such measures before the formation of the Arbitral Tribunal shall be communicated promptly in writing by the applicant party to the Secretariat; after its formation, also to the Arbitral Tribunal; and in both cases also to all other parties.

25.4 By agreeing to Dispute Determination/Arbitration under the Dispute Determination/Arbitration Agreement, the parties shall be taken to have agreed not to apply to any Court or other legal authority for any order for security for Legal Costs or Dispute Determination/Arbitration Costs.

Article 26 Award(s)

26.1 The Arbitral Tribunal may make separate awards on different issues at different times, including interim payments on account of any claim, counterclaim or cross-claim (including Legal and Dispute Determination/Arbitration Costs under Article 28). Such awards shall have the same status as any other award made by the Arbitral Tribunal.

26.2 The Arbitral Tribunal shall make any award in writing and, unless all parties agree in writing otherwise, shall state the reasons upon which such award is based. The award shall also state the date when the award is made and the seat of the Dispute Determination/Arbitration; and it shall be signed by the Arbitral Tribunal or those of its members assenting to it. Unless the parties agree otherwise, or the Arbitral Tribunal or CIDD Body directs otherwise, any award may be signed electronically and/or in counterparts and assembled into a single instrument.

26.3 An award may be expressed in any currency, unless the parties have agreed otherwise.

26.4 Unless the parties have agreed otherwise, the Arbitral Tribunal may order that simple or compound interest shall be paid by any party on any sum awarded at such rates as the Arbitral Tribunal decides to be appropriate (without being bound by rates of interest practised by any London or Guernsey Court or other legal authority) in respect of any period which the Arbitral Tribunal decides to be appropriate ending not later than the date upon which the award is complied with.

26.5 Where there is more than one arbitrator and the Arbitral Tribunal fails to agree on any issue, the arbitrators shall decide that issue by a majority. Failing a majority decision on any issue, the presiding arbitrator shall decide that issue.

26.6 If any arbitrator refuses or fails to sign an award, the signatures of the majority or (failing a majority) of the presiding arbitrator shall be sufficient, provided that the reason for any omitted signature is stated in the award by the majority or by the presiding arbitrator.

26.7 The sole or presiding arbitrator shall be responsible for delivering the award to the CIDD Body, which shall transmit to the parties the award authenticated by the Secretariat as an CIDD award, provided that all Dispute Determination/Arbitration Costs have been paid in full to the CIDD in accordance with Articles 24 and 28. Such transmission may be made by any electronic means, and (if so requested by any party or if transmission by electronic means to a party is not possible) in paper form. In the event of any disparity between electronic and paper forms, the electronic form shall prevail.

26.8 Every award (including reasons for such award) shall be final and binding on the parties. The parties undertake to carry out any award immediately and without any delay (subject only to Article 27); and the parties also waive irrevocably their right to any form of appeal, review or recourse to any Court or other legal authority, insofar as such waiver shall not be prohibited under any applicable law.

26.9 In the event of any final settlement of the parties' dispute, the Arbitral Tribunal may decide to make an award recording the settlement if the parties jointly so request in writing (a "Consent Award"), provided always that such Consent Award shall contain an express statement on its face that it is an award made at the parties' joint request and with their consent. A Consent Award need not contain reasons or a determination in relation to the Dispute Determination/Arbitration Costs or Legal Costs. If the parties do not jointly request a Consent Award, on written confirmation by the parties to the CIDD Body that a final settlement has been reached, the Arbitral Tribunal shall be discharged and the Dispute Determination/Arbitration proceedings concluded by the CIDD Body, subject to payment by the parties of any outstanding Dispute Determination/Arbitration Costs in accordance with Articles 24 and 28.

Article 27 Correction of Award(s) and Additional Award(s)

27.1 Within 28 days of receipt of any award, a party may by written notice to the Secretariat (copied to all other parties) request the Arbitral Tribunal to correct in the award any error in computation, any clerical or typographical error, any ambiguity or any mistake of a similar nature. If, after consulting the parties, the Arbitral Tribunal considers the request to be justified, it shall make the correction by recording it in an addendum to the award within 28 days of receipt of the request. If, after consulting the parties, the Arbitral Tribunal does not consider the request to be justified it may nevertheless issue an addendum to the award dealing with the request, including any Dispute Determination/Arbitration Costs and Legal Costs related thereto.

27.2 The Arbitral Tribunal may also correct any error (including any error in computation, any clerical or typographical error, any ambiguity or any mistake of a similar nature) upon its own initiative in the form of an addendum to the award within 28 days of the date of the award, after consulting the parties.

27.3 Within 28 days of receipt of the final award, a party may by written notice to the Secretariat (copied to all other parties), request the Arbitral Tribunal to make an additional award as to any claim, counterclaim or cross-claim presented in the Dispute Determination/Arbitration but not decided in any award. If, after consulting the parties, the Arbitral Tribunal considers the request to be justified, it shall make the additional award within 56 days of receipt of the request. If, after consulting the parties, the Arbitral Tribunal does not consider the request to be justified it may nevertheless issue an addendum to the award dealing with the request, including any Dispute Determination/Arbitration Costs and Legal Costs related thereto.

27.4 As to any claim, counterclaim or cross-claim presented in the Dispute Determination/Arbitration but not decided in any award, the Arbitral Tribunal may also make an additional award upon its own initiative within 28 days of the date of the award, after consulting the parties.

27.5 The provisions of Article 26.2 to 26.7 shall apply to any addendum to an award or additional award made hereunder. An addendum to an award shall be treated as part of the award.

Article 28 Dispute Determination/Arbitration Costs and Legal Costs

28.1 The costs of the Dispute Determination/Arbitration other than the legal or other expenses incurred by the parties themselves (the “Dispute Determination/Arbitration Costs”) shall be determined by the CIDD Body in accordance with the Schedule of Costs. The parties shall be jointly and severally liable to the CIDD and the Arbitral Tribunal for such Dispute Determination/Arbitration Costs.

28.2 The Arbitral Tribunal shall specify by an order or award the amount of the Dispute Determination/Arbitration Costs determined by the CIDD Body. The Arbitral Tribunal shall decide the proportions in which the parties shall bear such Dispute Determination/Arbitration Costs (in the absence of a final settlement of the parties’ dispute regarding liability for such costs). If the Arbitral Tribunal has decided that all or any part of the Dispute Determination/Arbitration Costs shall be borne by a party other than a party which has already covered such costs by way of a payment to the CIDD under Article 24, the latter party shall have the right to recover the appropriate amount of Dispute Determination/Arbitration Costs from the former party.

28.3 The Arbitral Tribunal shall also have the power to decide by an order or award that all or part of the legal or other expenses incurred by a party (the “Legal Costs”) be paid by another party. The Arbitral Tribunal shall decide the amount of such Legal Costs on such reasonable basis as it thinks appropriate. The Arbitral Tribunal shall not be required to apply the rates or procedures for assessing such costs practised by any London or Guernsey Court or other legal authority.

28.4 The Arbitral Tribunal shall make its decisions on both Dispute Determination/Arbitration Costs and Legal Costs on the general principle that costs should reflect the parties' relative success and failure in the award or Dispute Determination/Arbitration or under different issues, except where it appears to the Arbitral Tribunal that in the circumstances the application of such a general principle would be inappropriate under the Dispute

Determination/Arbitration Agreement or otherwise. The Arbitral Tribunal may also take into account the conduct of the parties and that of their authorised representatives in the Dispute Determination/Arbitration, including any cooperation in facilitating the proceedings as to time and cost and any non-cooperation resulting in undue delay and unnecessary expense. Any decision on costs by the Arbitral Tribunal shall be made with reasons in the order or award containing such decision (unless it is a Consent Award).

28.5 In the event that the parties have howsoever agreed before their dispute that one or more parties shall pay the whole or any part of the Dispute Determination/Arbitration Costs or Legal Costs whatever the result of any dispute, Dispute Determination/Arbitration or award, such agreement (in order to be effective) shall be confirmed by the parties in writing after the Commencement Date.

28.6 If the Dispute Determination/Arbitration is abandoned, suspended, withdrawn or concluded, by agreement or otherwise, before the final award is made, the parties shall remain jointly and severally liable to pay to the CIDD and the Arbitral Tribunal the Dispute Determination/Arbitration Costs determined by the CIDD Body.

Article 29 Determinations and Decisions by CIDD Body

29.1 The determinations of the CIDD Body with respect to all matters relating to the Dispute Determination/Arbitration shall be conclusive and binding upon the parties and the Arbitral Tribunal, unless otherwise directed by the CIDD Body. Save for reasoned decisions on arbitral challenges under Article 10, such determinations are to be treated as administrative in nature; and the CIDD Body shall not be required to give reasons for any such determination.

29.2 To the extent permitted by any applicable law, the parties shall be taken to have waived any right of appeal or review in respect of any determination and decision of the CIDD Body to any Court or other legal authority. If such appeal or review takes place due to mandatory provisions of any applicable law or otherwise, the CIDD Body may determine whether or not the Dispute Determination/Arbitration should continue, notwithstanding such appeal or review.

Article 30 Confidentiality

30.1 The parties undertake as a general principle to keep confidential all awards in the Dispute Determination/Arbitration, together with all materials in the Dispute Determination/Arbitration created for the purpose of the Dispute Determination/Arbitration and all other documents produced by another party in the proceedings not otherwise in the public domain, save and to the extent that disclosure may be required of a party by legal duty, to protect or pursue a legal right, or to enforce or challenge an award in legal proceedings before a relevant Court or other legal authority. The parties shall seek the same undertaking of confidentiality from all those that it involves in the Dispute Determination/Arbitration, including but not limited to any authorised representative, witness of fact, expert or service provider.

30.2 Article 30.1 of the CIDD Rules shall also apply, with necessary changes, to the Arbitral Tribunal, any tribunal Secretariat and any expert to the Arbitral Tribunal. Notwithstanding any other provision of the CIDD Rules, the deliberations of the Arbitral Tribunal shall remain confidential to its members and if appropriate any tribunal Secretariat, save as required by any applicable law and to the extent that disclosure of an arbitrator's refusal to participate in the Dispute Determination/Arbitration is required of the other members of the Arbitral Tribunal under Articles 10, 12, 26.6 and 27.5.

30.3 The CIDD does not publish any award or any part of an award without the prior written consent of all parties and the Arbitral Tribunal.

Article 30A Data Protection

30.4 Any processing of personal data by the CIDD is subject to applicable data protection legislation, and the CIDD's data protection notice can be found on the CIDD website.

30.5 In accordance with its duties under Article 14.1, at an early stage of the Dispute Determination/Arbitration the Arbitral Tribunal shall, in consultation with the parties and where appropriate the CIDD, consider whether it is appropriate to adopt:

- (i) any specific information security measures to protect the physical and electronic information shared in the Dispute Determination/Arbitration; and
- (ii) any means to address the processing of personal data produced or exchanged in the Dispute Determination/Arbitration in light of applicable data protection or equivalent legislation.

30.6 The CIDD and the Arbitral Tribunal may issue directions addressing information security or data protection, which shall be binding on the parties, and in the case of those issued by the CIDD, also on the members of the Arbitral Tribunal, subject to the mandatory provisions of any applicable law or rules of law.

Article 31 Limitation of Liability and Jurisdiction Clause

31.1 None of the CIDD Body (including its officers, members and employees), nor any arbitrator, any Emergency Arbitrator, any tribunal Secretariat and any expert to the Arbitral Tribunal shall be liable to any party howsoever for any act or omission in connection with any Dispute Determination/Arbitration, save: (i) where the act or omission is shown by that party to constitute conscious and deliberate wrongdoing committed by the body or person alleged to be liable to that party; or

- (ii) to the extent that any part of this provision is shown to be prohibited by any applicable law.

31.2 After the award has been made and all possibilities of any addendum to the award or additional award under Article 27 have lapsed or been exhausted, none of the CIDD (including its officers, members and employees), the

CIDD Body (including its President, Vice Presidents, Honorary Vice Presidents, former Vice Presidents and members), the CIDD Board (including any board member), the Secretariat (including any deputy Secretariat), any arbitrator, any Emergency Arbitrator, any tribunal Secretariat and any expert to the Arbitral Tribunal shall be under any legal obligation to make any statement to any person about any matter concerning the Dispute Determination/Arbitration; nor shall any party seek to make any of these bodies or persons a witness in any legal or other proceedings arising out of the Dispute Determination/Arbitration.

31.3 Any party agreeing to Dispute Determination/Arbitration under or in accordance with the CIDD Rules irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to hear and decide any action, suit or proceedings between that party and the CIDD (including its officers, members and employees), the CIDD Body (including its President, Vice Presidents, Honorary Vice Presidents, former Vice Presidents and members), the CIDD Board (including any board member), the Secretariat (including any deputy Secretariat) any arbitrator, any Emergency Arbitrator, any tribunal Secretariat and/or any expert to the Arbitral Tribunal which may arise out of or in connection with any such Dispute Determination/Arbitration and, for these purposes, each party irrevocably submits to the jurisdiction of the courts of England and Wales.

Article 32 General Rules

32.1 A party who knows that any provision of the Dispute Determination/Arbitration Agreement has not been complied with and yet proceeds with the Dispute Determination/Arbitration without promptly stating its objection as to such non-compliance to the Secretariat (before the formation of the Arbitral Tribunal) or the Arbitral Tribunal (after its formation), shall be treated as having irrevocably waived its right to object for all purposes.

32.2 For all matters not expressly provided in the Dispute Determination/Arbitration Agreement, the CIDD, the CIDD Body, the Secretariat, the Arbitral Tribunal, any tribunal Secretariat and each of the parties shall act at all times in good faith, respecting the spirit of the Dispute Determination/Arbitration Agreement, and shall make every reasonable effort to ensure that any award is legally recognised and enforceable at the arbitral seat.

32.3 If and to the extent that any part of the Dispute Determination/Arbitration Agreement is decided by the Arbitral Tribunal, the Emergency Arbitrator, or any court or other legal authority of competent jurisdiction to be invalid, ineffective or unenforceable, such decision shall not, of itself, adversely affect any order or award by the Arbitral Tribunal or the Emergency Arbitrator or any other part of the Dispute Determination/Arbitration Agreement which shall remain in full force and effect, unless prohibited by any applicable law.

ANNEX TO THE CIDD RULES

General Guidelines for the Authorised Representatives of the Parties (Articles 18.5 and 18.6 of the CIDD Rules)

Paragraph 1: These general guidelines are intended to promote the good and equal conduct of the authorised representatives of the parties appearing by name within the Dispute Determination/ Arbitration. Nothing in these guidelines is intended to derogate from the Dispute Determination/Arbitration Agreement or to undermine any authorised representative's primary duty of loyalty to the party represented in the Dispute Determination/Arbitration or the obligation to present that party's case effectively to the Arbitral Tribunal. Nor shall these guidelines derogate from any mandatory laws, rules of law, professional rules or codes of conduct if and to the extent that any are shown to apply to an authorised representative appearing in the Dispute Determination/Arbitration.

Paragraph 2: An authorised representative should not engage in activities intended unfairly to obstruct the Dispute Determination/Arbitration or to jeopardise the finality of any award, including repeated challenges to an arbitrator's appointment or to the jurisdiction or authority of the Arbitral Tribunal where such challenges are known to be unfounded by that authorised representative.

Paragraph 3: An authorised representative should not knowingly make any false statement to the Arbitral Tribunal or the CIDD Body.

Paragraph 4: An authorised representative should not knowingly procure or assist in the preparation of or rely upon any false evidence presented to the Arbitral Tribunal or the CIDD Body.

Paragraph 5: An authorised representative should not knowingly conceal or assist in the concealment of any document (or any part thereof) which is ordered to be produced by the Arbitral Tribunal.

Paragraph 6: During the Dispute Determination/Arbitration proceedings, an authorised representative should not deliberately initiate or attempt to initiate any unilateral contact relating to the Dispute Determination/Arbitration or the parties' dispute with any member of the CIDD Body exercising any function in regard to the Dispute Determination/Arbitration or, from the Arbitral Tribunal's formation onwards, any member of the Arbitral Tribunal or the tribunal Secretariat (if any), which has not been disclosed in writing prior to or shortly after the time of such contact to all other parties, all members of the Arbitral Tribunal and the Secretariat in accordance with Article 13.4. An authorised representative may, however, have unilateral contact with the Secretariat regarding administrative matters.

Paragraph 7: In accordance with Articles 18.5 and 18.6, the Arbitral Tribunal may decide whether an authorised representative has violated these general guidelines and, if so, how to exercise its discretion to impose any or all of the sanctions listed in Article 18.6